**Original Voter Service Portal**

1. There was no need for “HOME” icon explicitly. So, I have made the logo and “VOTERS’ SERVICE PORTAL” text as a link to return to home page.
2. No need for Letter spacing option.
3. No need for Light and dark mode.
4. No need for font size increase and decrease.
5. No need for a bar saying, “General Election 2024”.
6. No need for link to official ECI website explicitly. I have added “ABOUT ECI” section which will be redirected to ECI homepage when clicked on it.
7. No need for link for General Election 2024.
8. The “FORMS” section contains all the forms which are making it more congested as there are forms that are very less accessed by citizens.
9. Same with the “SERVICES” section.
10. The “UPDATES” section is giving information which can be consolidated elsewhere.

**Redesigned Portal**

Black border is given to elements(cards). When the mouse goes over them it gives hover effect signifying that this is clickable.

1. Header

* Heading: - A logo and “VOTERS SERIVE PORTAL” text, both of which links to the homepage of voter portal.
* Search Bar: - A predictive search bar which suggests results as the user types to make the search faster.
* Language: - A button to change between the language of English and Hindi for user convenience. It can be a drop-down option to select from all kinds of Indian languages.
* Login: - Login option for every user using username and password. It helps in quickly checking information regarding their application, status or any other information related to them.
* Sign Up: - A Sign-Up option to register themselves on the voters’ portal as Indian citizen.

1. Forms Section

* New Voter Registration: - New registration for Indian citizens.
* Name Deletion: - Deletion of names from existing poll.
* Details Update: - Updating of personal details. Users can also do this after logging in.
* Other Forms: - Other forms for registration of overseas (NRI), E-EPIC, PwD, Kashmir state citizens, and more.

1. Services Section

* Complaint Registration: - Users can register their complaints here. After the complaint they will get a reference number to track application.
* Track Application: - Users can track their filled forms, complaints, and other information by clicking the “Track Now” link and entering the reference number provided to them.
* E-EPIC Download: - Users can download their digital voter id form here.
* Polling: - Users can locate polling station (voting booth) near them.

1. Latest News Section

* Latest news related to voters, forms, election results, election dates and more is displayed here in a bullet-wise fashion.

1. FAQ

* Frequently asked questions are written here, and users can also see more FAQ after clicking this.

1. Mobile Apps Section

* Four Apps are displayed here for users to download them in their mobile phones for easy access.

1. About ECI Section

* This displays information regarding ECI. Also, after clicking this card or “Read More” link user get redirected to ECI homepage.

1. Footer

* Telephone: - Helpline number for contacting Voter service team.
* Address: - address of unit where person physically sit so that users can also visit at this location for their queries.
* Email: - email id for users to email support team.
* Social Media Handles: - “Follow Us” icons of different social media pages for user to follow them to get regularly updated.